



DIRETORIA TÉCNICA  
Gerência de Desenvolvimento e Inovação  
Coordenação de Indicadores e Estatísticas de Trânsito e Transporte  
Equipe Armazém de Dados de Mobilidade



MÉDIA MENSAL DO ÍNDICE DE CUMPRIMENTO DE VIAGENS (ICV)

PERÍODO	2009	2010	2011	2012	2013	2014	2015	2016 <sup>1</sup>
CARRIS	95,29%	95,26%	95,03%	92,47%	89,30%	86,34%	87,07%	90,58%
CONORTE	90,41%	92,30%	92,10%	91,47%	90,46%	90,50%	90,08%	91,39%
STS	95,00%	94,52%	95,33%	92,81%	92,19%	92,17%	90,22%	89,24%
UNIBUS	91,47%	93,93%	92,87%	91,43%	89,40%	88,90%	89,10%	88,33%
SISTEMA	<b>92,92%</b>	<b>93,94%</b>	<b>93,77%</b>	<b>92,04%</b>	<b>90,48%</b>	<b>89,81%</b>	<b>89,32%</b>	<b>89,88%</b>

Fórmula:

ICV = Total de Viagens Realizadas / Total de Viagens Programadas

ÍNDICE DE CUMPRIMENTO DE VIAGENS 2016<sup>1</sup>

Mês	CARRIS	CONORTE	STS	UNIBUS	SISTEMA
Jan	91,66%	91,76%	89,79%	89,09%	90,58%
Fev	89,49%	91,02%	88,68%	87,56%	89,19%
MÉDIA	<b>90,58%</b>	<b>91,39%</b>	<b>89,24%</b>	<b>88,33%</b>	<b>89,88%</b>

<sup>1</sup> Indicadores de 2016 referentes aos meses de janeiro e fevereiro (antes do início das operações da licitação)

ICV

	CONSÓRCIO	2017	2018	2019	2020	2021	2022	2023*
Lote 1	MOB	89,36%	87,28%	90,32%	90,47%	92,54%	96,67%	97,82%
Lote 2	MOB	87,50%	92,36%	91,45%	92,91%	95,89%	98,44%	98,86%
Lote 3	SUL	89,35%	90,79%	93,75%	94,76%	96,82%	97,47%	98,30%
Lote 4	SUL	90,44%	89,63%	92,01%	93,85%	96,21%	97,31%	97,81%
Lote 5	LESTE	83,34%	85,47%	92,50%	89,91%	90,62%	95,11%	98,18%
Lote 6	MAIS	81,84%	88,14%	88,66%	91,97%	94,23%	95,80%	98,33%
Lote 7	CARRIS	87,79%	85,76%	82,56%	84,01%	90,08%	96,53%	93,46%
Média	Todos	<b>87,10%</b>	<b>88,39%</b>	<b>90,32%</b>	<b>90,32%</b>	<b>93,35%</b>	<b>96,81%</b>	<b>97,54%</b>

\* Dados parciais, até 28/02/2023

ÍNDICE DE CUMPRIMENTO DE VIAGENS 2020

	NORTE E NORDESTE		SUL		LESTE E SUDESTE		CARRIS	
	Lote 1	Lote 2	Lote 3	Lote 4	Lote 5	Lote 6	Lote 7	
Jan	95,39%	94,65%	92,66%	91,81%	90,17%	93,02%	83,92%	<b>91,28%</b>
Fev	93,52%	93,44%	95,30%	93,71%	91,16%	90,26%	82,33%	<b>91,10%</b>
Mar	88,68%	90,91%	92,28%	91,77%	89,93%	89,25%	74,29%	<b>87,63%</b>
Abr	81,10%	82,11%	89,59%	90,53%	86,73%	87,75%	73,96%	<b>83,93%</b>
Mai	88,92%	91,79%	93,83%	91,17%	91,74%	93,14%	81,49%	<b>89,02%</b>
Jun	80,88%	92,69%	97,49%	95,64%	94,00%	89,71%	84,24%	<b>89,68%</b>
Jul	92,97%	93,47%	97,99%	97,03%	88,00%	91,06%	83,15%	<b>90,25%</b>
Ago	91,23%	94,04%	98,25%	96,48%	88,16%	95,42%	85,90%	<b>91,39%</b>
Set	89,99%	94,90%	98,49%	96,33%	84,71%	93,85%	83,38%	<b>89,98%</b>
Out	88,61%	94,82%	96,59%	96,11%	90,02%	95,28%	88,95%	<b>92,11%</b>
Nov	93,74%	97,73%	98,65%	95,89%	95,02%	94,93%	96,38%	<b>96,11%</b>
Dez	94,52%	96,61%	96,66%	94,95%	90,11%	93,01%	88,09%	<b>92,48%</b>
Total	<b>90,47%</b>	<b>92,91%</b>	<b>94,76%</b>	<b>93,85%</b>	<b>89,91%</b>	<b>91,97%</b>	<b>84,01%</b>	<b>90,32%</b>

**ÍNDICE DE CUMPRIMENTO DE VIAGENS 2021**

	NORTE E NORDESTE		SUL		LESTE E SUDESTE		CARRIS	
	Lote 1	Lote 2	Lote 3	Lote 4	Lote 5	Lote 6	Lote 7	
Jan	96,69%	97,20%	95,73%	92,30%	86,63%	94,02%	84,41%	<b>91,02%</b>
Fev	96,54%	97,66%	96,80%	96,97%	85,12%	92,95%	88,43%	<b>92,68%</b>
Mar	96,58%	96,31%	96,84%	97,60%	85,53%	96,31%	85,03%	<b>92,05%</b>
Abr	96,58%	97,60%	96,13%	96,06%	85,09%	96,32%	87,94%	<b>92,75%</b>
Mai	96,48%	97,66%	96,53%	96,28%	85,16%	95,84%	86,03%	<b>92,19%</b>
Jun	96,45%	97,48%	98,09%	98,01%	97,46%	98,03%	93,32%	<b>96,49%</b>
Jul	93,37%	95,80%	96,33%	96,25%	92,55%	95,99%	94,85%	<b>95,06%</b>
Ago	84,42%	92,51%	96,69%	95,01%	86,45%	90,72%	88,44%	<b>90,54%</b>
Set	85,90%	93,22%	96,58%	96,13%	93,95%	90,46%	84,06%	<b>90,77%</b>
Out	84,82%	93,20%	97,11%	95,54%	95,50%	91,58%	97,41%	<b>94,02%</b>
Nov	89,89%	95,58%	97,59%	96,63%	95,36%	93,15%	96,79%	<b>95,22%</b>
Dez	94,77%	97,75%	97,12%	97,25%	94,84%	95,43%	98,08%	<b>96,65%</b>
<b>Total</b>	<b>92,54%</b>	<b>95,89%</b>	<b>96,82%</b>	<b>96,21%</b>	<b>90,62%</b>	<b>94,23%</b>	<b>90,08%</b>	<b>93,35%</b>

**ÍNDICE DE CUMPRIMENTO DE VIAGENS 2022**

	NORTE E NORDESTE		SUL		LESTE E SUDESTE		CARRIS	
	Lote 1	Lote 2	Lote 3	Lote 4	Lote 5	Lote 6	Lote 7	
Jan	97,89%	98,17%	98,53%	98,31%	98,05%	97,51%	98,21%	<b>98,11%</b>
Fev	97,81%	99,07%	97,16%	95,78%	88,68%	95,23%	99,05%	<b>96,49%</b>
Mar	96,27%	98,34%	97,08%	97,54%	93,65%	94,46%	98,50%	<b>96,77%</b>
Abr	95,33%	98,13%	96,81%	97,43%	93,48%	94,20%	98,22%	<b>96,46%</b>
Mai	95,74%	98,28%	97,56%	97,72%	94,11%	95,44%	97,44%	<b>96,75%</b>
Jun	95,62%	98,43%	97,16%	97,37%	95,02%	95,22%	95,50%	<b>96,33%</b>
Jul	97,00%	98,50%	97,68%	97,24%	96,24%	95,26%	94,12%	<b>96,43%</b>
Ago	96,70%	98,27%	96,25%	94,58%	95,43%	95,83%	96,32%	<b>96,21%</b>
Set	97,03%	98,51%	97,23%	97,30%	95,81%	95,62%	96,56%	<b>96,87%</b>
Out	96,65%	98,55%	97,38%	97,46%	96,40%	96,15%	96,49%	<b>97,00%</b>
Nov	96,68%	98,29%	98,03%	98,16%	96,93%	97,07%	94,62%	<b>97,00%</b>
Dez	97,32%	98,78%	98,78%	98,87%	97,50%	97,57%	93,33%	<b>97,26%</b>
<b>Total</b>	<b>96,67%</b>	<b>98,44%</b>	<b>97,47%</b>	<b>97,31%</b>	<b>95,11%</b>	<b>95,80%</b>	<b>96,53%</b>	<b>96,81%</b>

**ÍNDICE DE CUMPRIMENTO DE VIAGENS 2023**

	NORTE E NORDESTE		SUL		LESTE E SUDESTE		CARRIS	
	Lote 1	Lote 2	Lote 3	Lote 4	Lote 5	Lote 6	Lote 7	
Jan	98,48%	99,22%	98,96%	98,50%	98,49%	98,84%	94,19%	<b>97,90%</b>
Fev	97,16%	98,50%	97,64%	97,12%	97,87%	97,82%	92,72%	<b>96,75%</b>
Mar								
Abr								
Mai								
Jun								
Jul								
Ago								
Set								
Out								
Nov								
Dez								
<b>Total</b>	<b>97,82%</b>	<b>98,86%</b>	<b>98,30%</b>	<b>97,81%</b>	<b>98,18%</b>	<b>98,33%</b>	<b>93,46%</b>	<b>97,54%</b>